

Record of Decisions

Community Safety Case Management System Contract Approval

Decision Taker

Cabinet on 14 June 2022

Decision

1. That a 2+1 year contract for a Community Safety Case Management System be approved as set out in Exempt Appendix 3.
2. Cabinet to note that this will be funded from existing budgets.

Reason for the Decision

It is essential to procure this contract for Community Safety services to continue business as usual while the procurement and implementation of an alternative cloud-based system takes place.

Implementation

The decision in respect of the award of contract for the Community Safety Case Management System will come into force immediately as the decision maker has decided that any delay likely to be caused by the call-in process would prejudice the Public' and Council's interest. The Overview and Scrutiny Co-ordinator was consulted on 31 May 2022.

Information

The current contract for the case management system in Community Safety and Customer Services is due for renewal. The current system, whilst performing key functions and tasks, is not fit for the purpose of hybrid or remote working conditions. Initial research through the publishing of an Expression of Interest (EOI) have shown that there are multiple alternative cloud-based solutions to replace both the current system and another application for licensing that is also used in day-to-day business. Therefore the proposal is for the rebuy of licenses for two years and two months with the option to extend a further one year, if required at that time, enabling the procurement of an alternative case management system to take place.

At the meeting Councillor Cowell proposed and Councillor Morey seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

Alternative options were set out in the exempt appendix to the submitted report.

Is this a Key Decision?

No – Reference Number: I091803

Does the call-in procedure apply?

No

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

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Signed: _____ Date: _____
Leader of Torbay Council on behalf of the Cabinet